



EASTERN LOS ANGELES REGIONAL CENTER  
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**Minutes of Board of Directors Meeting  
 September 13, 2011  
 Approved as Corrected 10/11/11**

**Present:**

Olga Sarabia, President  
 Terry Munoz, Treasurer  
 Jiang Guo  
 Marvin Brown  
 Robert Hazard  
 Elton Lui  
 Deborah Gallardo  
 Felicitas Navera, Secretary  
 Miguel Lugo  
 Pat Gomez, Vice-Chairperson  
 Tammy Bachrach, VAC

**Staff Present:**

Gloria Wong, Executive Director  
 Rosalie Estrada, Executive Asst.  
 Felipe Hernandez, Chief of  
 Consumer Svcs.  
 Jesse Valdez, Manager, Residential  
 & Federal Programs

**Absent:**

Joe Utar (LOA)  
 Theresa Chen (excused)

**Guests:**

Refer to Sign-In Sheet

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Olga Sarabia, President, called the meeting to order at 5:57 P.M.

**I Welcome and Roll Call**

Olga Sarabia, President, welcomed all present. Roll call was taken and a quorum was present in order to conduct business.

Jiang Guo, board member and parent reported he spent a lot of time trying to locate a dentist who is capable of treating his son. He finally found a dentist and he will forward the name and contact information to Rosalie Estrada so that she can share this information with the board.

**A. Correspondence from Joe Utar Dated 8/1/11**

Olga Sarabia made reference to the letter received from Joe Utar, Attachment #1, requesting a leave of absence from his position on the Board of Directors until the end of the year due to work-schedule demands. He will determine the status of his position at the end of the year.

*M/S/C (Elton Lui/Terry Munoz) To accept Joe Utar's request for a leave of absence until the end of the year. Unanimous.*

## **II Introductions &**

### **III Community Input**

The individuals in the audience were introduced. Elsa Flores spoke of the autistic boy who ran away from the school and was missing in Twin Peaks since Monday. The child was found and is safe. She hoped this will bring a new awareness to children with autism.

Many of the parents who were in the audience indicated they were present in support of Lucy Lopez, parent, whose son, Billy Lopez, passed on approximately a week ago. Kathleen Patatello (?) a friend of Lucy's, indicated for the past fifteen years she has been attending state level hearings with Lucy in order to obtain the necessary classes Billy needed. She indicated instead of Billy being approved for the classes, the only thing he received was more and more drugs and unfortunately he has died. She stated even though they went to court and some of the services were approved they were never provided. Everytime the subject was approached no one knew, no one had his file, it was lost, so and so was handling it, there was always some excuse or reason, but the services were never given and if the services were given Billy would not be dead today.

Martha, a parent, also present for the Lopez family, stated she is trying to figure out why this happened.

Mario Guerrero, stated he worked with Billy on a 1:1 basis and wants to know what happened with the doctor and the medication that was used to control his behaviors.

Olga Sarabia, President, extended her deepest condolences to the family. Ms. Sarabia indicated that the Board was not able to offer any answers at this time as it will require an extensive investigative process by staff.

Kathleen responded by asking why doesn't staff talk to each other one always hears one has the file, or the other one is working on it or we don't know what happened. She indicated it has been over two years since the hearing was attended and Billy was suppose to have received behavior modification; at the hearing they again said he is entitled to this service. Since the day he died he still did not have it. What their question to the Board is if all these services are provided for some why not for everyone? In this particular case she stated she really feels he would have been able to be part of society if the services his mother fought so hard for would have been given, and if staff or someone would have coordinated this service but they didn't.

Felipe Hernandez, Chief of Consumer Services, indicated he became aware of Billy's unfortunate passing last week. It is a very complicated case history, currently staff is reviewing all the activities that regional center has been involved with on this case. Over the last ten to fifteen years a variety of services which were requested have been provided, some were not in place at the time of his passing, this will be addressed as part of the review process.

Kathleen stated it's been fifteen years since they have been asking for the behavior modification which was never provided. Things she did request she fought for them, it was always under the threat of intimidation, that they were going to cut this and that, don't bother us, and call us here or call us there, or do this or do that and the way it was taken care of was very, very unnecessary. Kathleen also stated she worked for the government for 33 years and stated she knows all the rules and regulations and all the red tape, but still there is no excuse. This is something they have been hearing for the last fifteen years and are going to push it until they get some type of response or action, because if people can not do their job they have no need to be here. Especially when you are dealing with people who are stressed because they love their children, just because they push doesn't mean they should be intimidated, and the way this particular case was handled was totally wrong. She indicated that she hopes and it's unfortunate but hopes that it didn't take Billy's death to get results or answers. She stated she noted that the majority of the board members have disabled children which is why they became involved. But it's unfortunate that it takes this type of case to get other people involved, which they are all getting involved until they get some answers.

Pat Gomez, Vice-President, responded to Kathleen by stating that she knows Lucy personally and was so sorry to hear about what happened but that her voice is not going unheard.

Kathleen responded she is not a radical and is rather passive but in this situation she is getting involved and is going to push the issue a lot because she was present at a couple of the hearings and testified at one of them, and it really upset her that after all that time and process, and money Lucy spent in trying to get some kind of behavior modification it was never given to him. Billy was capable of benefitting from it, but instead every time that something happened it was drugs and more drugs, that's all they knew to do. Kathleen stated she was sorry if she is coming across as radical but stated her heart really goes out to the family.

Tammy Bachrach, Vendor Representative, requested information on the process regarding the services and what is the Board's role?

Gloria Wong reported the Department of Developmental Services is conducting an internal investigation on this unfortunate matter. ELARC is providing caseload information to DDS. The findings will be provided to the Board once completed.

Kathleen shared she sat down with an advocate and Mrs. Lopez and a few other individuals and at the hearing where Billy was granted funds for certain things to find out that still some of the funds had not been paid and in contacting regional center was told Lucy never turned in receipts, but she turned in everything. Kathleen stated this was ridiculous, someone is not doing their job

but they are getting paid to do it and she does not want this situation to happen to someone else because someone is not doing their job.

Mr. Minjares addressed the Board and asked why was Ms. Lopez told that she was not to come here and she was basically told when she asked for funds to bury Billy, that it was not available under the Lanterman Act and was told she should cremate him for \$250.00.

Felipe Hernandez responded regarding the issue of Lucy being told not to come here that it did not come from this regional center as far as he was aware. In terms of the burial he stated he spoke to Ms. Lopez on Friday and explained to her that the regional center provides referrals to the Catholic Archdiocese which has the Cardinal McIntyre Fund which assists families with funeral costs, but the regional center does not provide funding for funeral costs. Ms. Lopez did mention there was part of the Lanterman Act that states the regional center will cover these costs but Felipe informed her there was no clause in the Lanterman Act which covers funeral costs, essentially ELARC would be unable to assist in this specific request.

Kathleen requested that perhaps some of the funds that are owed to her from the past could be paid to her so that maybe this could help her with the funeral expenses. Felipe indicated he spoke to her about this and she indicated she brought in some receipts but the problem is that the person she said she gave them to at the hearing said they were never given to her. The staff person to whom Ms. Lopez said she gave them to has indicated she did not receive them.

Kathleen stated she wants the parents to be aware of the situation and if they are denied services and if their children are being drugged, this should not be happening and she wants to make the parents aware.

Felipe Hernandez clarified that the Regional Center does not prescribe medications.

Chala Jitpatima indicated her son will be an adult in approximately 4 months. She also stated she is sorry to hear about Lucy's loss and her heart goes out to her. Chala reported she attended a PCT training in July which was sponsored by the Department of Health in Oregon. She was sponsored by the Department of Health and Human Services from Oregon. She indicated there were many parents in attendance and was very interesting hearing stories from other parents.

Lucy Lopez, Billy's mother, parent addressed Olga Sarabia, President. Lucy stated she was the mother of Billy Lopez and she is here to get some answers. Olga stated this is not where she would get answers, but Lucy indicated she spoke to Ms. Wong, and Ms. Wong can not give her any answers. Olga reminded her this was not the place for a detailed discussion. Lucy responded that she knew this was not the place.

Ms. Lopez, addressed the Board for approximately thirty minutes. Ms. Lopez stated that she had requested behavior modification and communication services, supports that Billy did not receive. Ms. Lopez further stated that Billy received extended services from UCLA and that a resident doctor had spoken to Felipe Hernandez, Chief of Consumer Services, and to the previous service

coordinator about the importance of these services but that it fell on deaf-ears. Ms. Lopez also stated that Billy's medication dosage could cause organ failure or a heart attack, but it all fell on deaf-ears from the Board, to Ms. Wong to Mr. Hernandez. Ms. Lopez mentioned that Billy had an appointment on August 20, 2011 with a new psychiatrist who advised her to get Billy behavior modification services started as soon as possible and who further stated that Billy's liver and kidneys were failing. Despite this information the request for services to the regional center fell on deaf-ears. Reference to a communication/service need was made and that the school district is supportive but can only offer the service at the school site. Ms. Lopez stated that Ms. Wong denied the services, although not officially because a denial letter was not issued.

Ms. Lopez circulated photographs of Billy in the hospital emergency room to convey the pain of a mother knowing his organs were shutting down and that he couldn't breathe. Ms. Lopez shared that she called Billy's service coordinator to meet her at Garfield Medical Center, even though she had no business being present, but wanted her to see the result of Billy not receiving needed services. Reference was made to other parents present at the Board meeting which received denial letters, but that she did not and her request was brushed aside. Ms. Lopez shared some of Billy's behavioral history an incident with the police at Palm Desert on November 9<sup>th</sup>, personal injuries to Ms. Lopez resulting in (i.e..) reduced vision in one eye, loss of hearing in one ear, back and shoulder injuries. The school district offered support but not the regional center. Ms. Lopez stated that if regional center would have listened when a request for an ABA program and communication services Billy would not be dead at the age of eighteen. Billy should not of been on drugs suffering from hallucinations and having to be taken to the hospital for treatment and new medication. Ms. Lopez stated her son did not have choices because her requests fell on deaf-ears and she is seeking answers. She stated she did not know how to get answers and requested direction.

Sharon Hagerty, Liaison to the Department of Developmental Services (DDS), was present at the board meeting and responded to Lucy. Ms. Hagerty stated that she was aware that Ms. Lopez had spoken to Armando Parra, DDS representative, and that her complaint had been received, currently DDS is investigating the matter and is in contact with ELARC to obtain case record information. Ms. Hagerty indicated she would personally be calling Lucy, hopefully by Monday, Sept. 19<sup>th</sup>, since she will be in meetings the remainder of the week.

Sharon Hagerty, Liaison to the Department of Developmental Services expressed her deepest sympathy for Lucy's loss. Ms. Hagerty stated the investigative process by DDS will assess all the facts and result in a *verbal* response. It is at this juncture that Ms. Lopez can discuss any further action, or next steps she would like to take.

Ms. Lopez stated the service coordinators make home visits but are not authorized to approve services. Ms. Hagerty stated this can be addressed as part of the investigative process, but also took the opportunity to shed light on the many changes to the regional center system as a result of California's financial crisis, the end result is that budget language has impacted the kind of services regional centers can fund. Ms. Hagerty also added that Ms. Lopez's concerns will be assessed with a thorough review and requested that the process be allowed to proceed

independent and apart from the board meeting. Ms. Lopez added that she filed a complaint that regional center claimed to have paid for an ABA referral and report, but in actuality it was the school district who paid for the report at a cost over \$10,000. Ms. Hagerty gave Lucy her business card and reiterated that she will contact her when she is back in the office on September 19<sup>th</sup> and that she will then speak to her at length on the matter.

Mr. Guo, board member, expressed heartfelt condolences on behalf of the Board of Directors.

Ms. Lopez then addressed Ms. Sarabia, Board President, asking where she can get direction on who to contact for an investigation, who do you appeal to when the regional center brushes you off?

Kathleen, audience guest, added to Ms. Lopez's comment that you can ask regional center and the answer is more or less that they can't be bothered or nobody knows anything.

Ms. Hagerty responded to Ms. Lopez by saying she can contact DDS just as she had already done, contact the Client Rights Advocate, the Area Board or Disability Rights of California. Ms. Lopez indicated that she had approached these agencies and they said it was too time consuming.

Felipe Hernandez, Chief of Consumer Services, reiterated that for assistance contact can be made with the ELARC Clients Rights Advocate, Jackie Chang, and with the local Area Board X.

Ms. Lopez questioned why parents in the audience (i.e., Mr. Cruz, Chala) and others who became involved with the regional centers long after Billy were able to get ABA and DTT. Why is it that every single person received services and Billy didn't? He was entitled to services, where was his entitlement?

Billy's personal assistant was in the audience and affirmed that Billy's behavior and aggression had increased.

Ms. Lopez added that while at the Garfield Medical Center, where Billy died, the nurses and doctors at the ICU and emergency room were asking her if she had ever heard of the regional centers and behavior modification. Ms. Lopez stated that she directed them to contact Ms. Wong or Mr. Hernandez.

Ms. Lopez stated that she was present at the board meeting to get answers and to ensure that no other parent has to go through what she endured. Ms. Lopez questioned if the State wouldn't be involved in this investigation it would of been brushed aside by the regional center and fallen on deaf-ears.

Mr. Hernandez, Chief of Consumer Services, did inform Ms. Lopez of the immediate action required under law for regional center to file a "Special Incident Report" offering the details of the circumstances. This is a reporting requirement by the State of California for all the regional centers when a death occurs. The final report is submitted to DDS for review.

Kathleen, visitor, added that when Ms. Lopez would turn in receipts they would always be lost by the regional center, or the case file was lost. Action needs to be taken so that those who have the cases are better educated and are better at doing their job than just passing the buck.

Ms. Sarabia, President, indicated she had heard Ms. Lopez's and the guests concerns but that the Board needed to move on to other agenda items. She stated the minutes will reflect the issues and concerns raised.

Ms. Lopez's final statement was that there should be new board members with open minds and that the two directors (Ms. Wong and Mr. Hernandez) should step down. She stated this happened at El Rancho (school district) and feels it should happen at the regional center.

Mr. Cruz, parent, reported he has been with the regional center for over 10 years and knows Ms. Wong and many of the parents present this evening. He stated it is sad about what has happened. After so many years of fighting with the system, and still

fighting with system, he is still being denied requests for services for his son. Mr. Cruz stated if the regional center does not do something for the children while they are still young, after they reach 10 years it is almost impossible and twice as hard to get services needed. Mr. Cruz would like for the regional center to educate the parents on how to fight the system in order that they be able to help their children so that the same does not happen to their children.

The overall discussion lasted for approximately one hour.

#### **IV Approval of Board of Directors Meeting Minutes**

##### **B. Minutes of July 12, 2011**

*M/S/C (Robert Hazard/Pat Gomez) To approve the Minutes of July 12, 2011 as corrected (grammatical errors). Unanimous.*

##### **V. Executive Director's Report**

##### **A. Budget Status for FY 2010/2011**

The POS Expenditure Projections Summary was distributed and reviewed. The report is forwarded to DDS on the 10<sup>th</sup> of every month. Gloria reported even though the fiscal year ended on June 30<sup>th</sup>, invoices are still be received and are being paid. ELARC is reporting a current deficit of \$1.7 million.

##### **1. Summary of Regional Center Expenditures Projection Reports**

Graph depicting Regional Center Expenditures Projection Reports was reviewed. The report provides information on all twenty-one regional centers. ELARC ended the 2010/2011 fiscal

year with a \$1.7 million deficit. Six regional center also ended the fiscal year in deficit, ELARC was the highest.

## 2. Comparison of Actual Expenditures for FY's 09/10 & 10/11

A graph which is a comparison of actual POS expenditures for two fiscal years for the twenty-one regional centers was distributed and reviewed. The graph reports the total spent in POS and then reports the growth in percentage from FY 09/10 to FY 10/11. There were eight regional centers below the previous fiscal year cost. Thirteen regional centers were above. Ranking from high to low on a percentage basis, ELARC ranks #6. From FY 09/10 ELARC increased POS expenses by 3.35% in one year. The increase in POS expenditures can be attributed to the DIR/floortime services. Gloria stated behavioral and respite services also continues to increase.

## B. Budget Status FY 2011-12

### 1. Contract Amendment

The C-1 contract amendment was received and was signed by Olga Sarabia, President.

Gloria reported for the POS portion ELARC must complete the Sufficiency of Allocation Report (SOAR) and submit it to DDS by November 15<sup>th</sup> and will be shared with the Board at the January meeting. The SOAR is a very thorough analysis which takes into account the POS expenditures for the first three months of the fiscal year plus historical and projected expenses. Once the DDS receives the report they will make a determination whether additional funds will be allocated. At this time it is unknown just how much the deficit for the new fiscal year will be. The allocation received does not reflect the total amount to be allocated.

The major concern statewide is that revenues for the State of California have been down, although there was a minor increase at the end of August. The difficulty is that even though the budget was passed on time, the Legislature and the Governor knew they were passing a budget with an anticipation of an approved economic situation. An expected \$4.5 billion is expected to be generated in current fiscal year. Should the revenue continue to stay down there is a plan in place to trigger an additional cut to the regional center system which will go into effect on January 1, 2012. Regional Centers are slated to take a \$100 million cut in addition to the \$576 million that has already been enacted.

For last fiscal year, the regional centers were cut \$376 million, for the current year there was a cut of \$576 million with a potential \$100 million as of January 1<sup>st</sup>. The result is in excess of one billion dollars in total cuts over a two fiscal year period.

The Department of Finance will be providing its final report to the Legislature on December 15<sup>th</sup> as to whether or not the plan to trigger additional cuts to the regional center will occur on January 1, 2012.



## 2. DDS/ELARC Standard Agreement

A copy of the Standard Agreement for fiscal year 2011/2012 was shared with the Board for their information.

## 3. Trailer Bill Language (TBL)

Trailer Bill Language makes reference to the budget which was passed. A variety of work related actions have been instituted for the new fiscal year as a means of reducing the POS budget in an effort to contain expenses.

Fiscal Management Services (FMS) is one of the items which is required. There are three new services which regional centers can bill for federal funds which are referred to as participant directed services. They include family member respite, day care, and transportation. Regional Centers currently pays the consumer/family member (after being vendored) directly for these services. As of October 1<sup>st</sup> consumer/family members will be required to hire an agency (an FMS) so that the Federal Program can ensure that the money is being spent according to the IPP objectives. The fiscal management agency is the employer of record, they will receive receipts, and will ensure Workman's Compensation and taxes are being paid, in order for Regional Centers to be reimbursed for these services in part through federal funds.

ELARC is currently attempting to recruit fiscal management agencies.

Another part of the TBL is that all vendors must also move to electronic billings, with the exception of those vendors participating in directed services, this transaction must be completed by the end of current fiscal year.

## 4. Monthly POS Report

The monthly POS report was distributed.

## 5. Budget Performance Report: Operations

A copy of the Budget Performance Report was distributed.

## 6. Performance Contract 2012

Gloria Wong stated the process of developing the 2012 Performance Contract by scheduling two community meetings on August 3<sup>rd</sup>, in Alhambra and in Whittier. The Performance Contract will be presented to the Board for their review and approval. Mary Hosokawa, Education Specialist, was present as Elizabeth Harrell was unable to attend the Board meeting this evening.

Ms. Hosokawa reported it is customary after the public meeting which is held in order to gather public comments on the Draft Performance Contract to report back to the Board on how the meetings went and if there was any input. Mary provided some Performance Contract history. In 1993 the Lanterman Act was revised to make regional centers focus on consumer outcomes and this is when the Performance Contract as a tool was introduced. The regional centers were then required to focus on outcomes for consumers, they were asked to allow time for community input and to assess the performance as the regional center to improve its performance. This is also the time Person Centered Thinking was introduced. In 2000 the performance contract requirements were revised again under the Lanterman Act. ELARC was one of six pilot regional center participating in the pilot which basically tested using data to build plans and focus on measurable outcomes. It also required the regional centers be in line with public policies and to meet regulatory compliance as established by the State.

The public meetings were held on August 3<sup>rd</sup> and the meeting was publicized using every possible vehicle available, flyers, website, e-newsletter, and advisory committees, etc. The first meeting on 8/3 took place in Alhambra at 10:00 A.M. and there was also a video conference to the Whittier satellite office. The public meeting was held with the Family Advisory Committee. There were approximately 38 individuals who participated in Alhambra (22 in Alhambra and 16 in Whittier). Primarily the participants were vendors. The second meeting took place at 6:30 P.M. to 8:00 P.M. at Palm Park in Whittier. There were 15 participants at the evening session, who primarily vendors. There was a high interest in the budget information which Gloria Wong shared at the meeting.

The Board of Directors received copies of the handouts provided at the public meetings. The meeting was in two parts, Gloria provided a budget update and Elizabeth Harrell presented on the Performance Contract. There were no suggestions or changes to the draft performance contract. The community was asked to send in their input by no later than August 29<sup>th</sup> in writing. As of today, Sept. 13<sup>th</sup>, there has been no input regarding the draft performance contract. However an email was received related to the budget with some suggestions regarding cost savings for a meeting attendee. These suggestions have been shared with appropriate staff and Ms. Harrell is in communication with the individual submitting the suggestions.

The draft has not been changed so it is essentially the same document from the first version of July 19<sup>th</sup>.

At the August meeting Elizabeth Harrell also shared with the community a report card which is an overview of the status of the internal working. The Mid-Year Performance Contract of 2011 looks at where ELARC is now and but compares ELARC to other regional centers. The Performance Contract for 2012, the draft, asked the community how does the plan look and asks if there are any ideas.

The next step is for the Board to review it and approve at the Board meeting in October. Once approved, the Performance Contract is forwarded to DDS for final approval and implementation on January 1, 2012.

Olga Sarabia requested the Board review the Performance Contract for 2012 for approval at the October meeting.

Chala Jitpatima stated when logging on to the website, and going to Key CH the link, it does not open. Mary will report this to Elizabeth Harrell.

If there are any other problems with the website please send information to [rortiz@elarc.org](mailto:rortiz@elarc.org).

7. Home & Community Based Services Waiver & Nursing Home Reform Monitoring Review Report

Jesse Valdez, Manager of Federal Programs, reported on the audit conducted in February 2011 on the federal programs.

Jesse Valdez referenced attachment #10, TCM Distribution of Findings, the team reviewed 27 records, and the three components of the review, the lowest score was 92% which is the content of the actual description of the claim. In the past ELARC was scored 70%, 80%, and last year 85%. The problem with this component is the service coordinators were claiming clerical functions, which is not allowed. ELARC received 2,183 units.

The audit took place February 7<sup>th</sup> through February 10, 2011. DDS and the Department of Health Care Services (DHCS) conducted the federal compliance monitoring review of the Home and Community-Based Services (HCBS) Waiver. The review period was from December 1, 2009 through November 30, 2010. It is the responsibility of DDS to ensure that the HCBS Waiver is implemented by regional centers in accordance with Medicaid statute regulations. The regional centers are reviewed every other year. There are nine separate sections which are reviewed from the selected cases.

Mr. Valdez reviewed the Executive Summary.

Jesse Valdez thanked Gloria Wong, Felipe Hernandez, and the Board for their support and thanked staff for a job well done.

8. Whistleblower Policy  
(a) DDS Correspondence

Correspondence received from DDS dated August 11, 2011 was shared with the Board. DDS received and reviewed the Board approved Whistleblower policy for compliance with Article 1, Section 17, Whistleblower policy, of the contract between ELARC and DDS. Of the twenty-one regional centers only two policies were approved.

The policy has been revised to address areas cited as being required by contract language.

**M/S/C (Terry Munoz/Tammy Bachrach) To approve the Whistleblower Policy as revised. Unanimous.**

The approved Whistleblower Policy will be forwarded to DDS.

9. Boardmanship Training Series  
(a) Update on Project

Gloria reported Mark Starford, Consultant, has provided her with a draft. Gloria thanked the board members who devoted two days out of their schedule to make this happen. It is anticipated that a draft will be ready for the board to review at the October meeting.

**(b) Mission Statement**

A copy of the final Board Mission Statement was distributed.

10. Southern California Directors' Board President Meeting  
August 16, 2011

In the interest of time, item was deferred and a full report will be provided at a future meeting.

**VI. Consumer Services Report**

- A. DDS Correspondence re: Policies and Procedures

Felipe Hernandez reported in the correspondence received from DDS, dated July 5, regarding the policies submitted to them, they were approving the policies contingent upon the regional center's assurance that the policies are implemented so as to comply with the applicable federal and state laws and regulations. Policies referenced included the Adult Day Program Transportation, Day Care Services and Supported Living Services. Changes/additions were added as required.

**VII. Committee Reports**

- A. Vendor Advisory Committee

Tammy Bachrach reported there was no VAC meeting in August. A subcommittee of vendors who provide individualized outreach services met to problem solve together as a community.

- B. Consumer Advisory Committee

There was no report provided. A copy of the Meeting Minutes of May 17, 2011 were distributed.

### C. Family Advisory Committee

Felicitas Navera, Board Secretary, reported she attended the FAC meeting held in July 16<sup>th</sup>. She reported attendance was once again higher in Whittier than in Alhambra. The FAC is currently working on how to educate parents and to get involved in advocating for their children. The FAC is also working on the development of their mission statement and is hoping to finalize at their next meeting. The FAC also discussed Quality Assurance. Elsa also suggested the current logo being used be changed to the ELARC logo.

Feli shared 12 years ago her son got lost while under the care and supervision of Easter Seals Day Care Program in a flurry to go into Pasadena. The staff notices her son was not among the group, so they notified Feli. She stated she felt her blood pressure went up and felt she was going to die. Her son walked two miles from the bus stop in Pasadena to the day program. Pasadena Police Department were also involved in the search. Feli reported after this incident she contacted a Martin Cogan,

Community Services, and they conducted a full investigation with Gloria and Felipe also being involved. This action resulted in a big change with ELARC's assistance. The program was changed with the assistance of Quality Assurance staff.

### D. Finance Committee

There was no meeting scheduled for the Finance/Personnel Committee.

## **VIII Misc. Announcements**

Olga Sarabia indicated she wanted the Board, Gloria Wong and Felipe Hernandez stay after the close of the general session for an Executive Session.

Robert Hazard announce Lanterman Developmental Center (LDC) has opened a medical clinic to the public with certain provisions. There are approximately 300 individuals at LDC and they will be given first priority, especially those who have moved from LDS to the community, and then those in the community who are disabled and are unable to obtain services in the community or are unable to receive services from a qualified provider. There are twenty-seven medical and dental services available, among them are behavioral services, dental, ultrasound, occupational therapy, neurology, podiatry, a rehabilitation clinic, psychiatry and many more. Robert distributed a brochure. In order to receive these services the parent/guardian must contact their regional center coordinator in order to complete the paperwork required. Services began in August. Robert also reported they will not be billing because of the MediCare/MediCaid situation, and sees this as a way to reduce costs to the Regional Centers. Robert had a tour of the facility with Larry Landeau, Executive Director of Orange County, and both were very impressed with the services being offered.

Gloria reported recently there was a conference call with DDS and it was her understanding from Terri Delgadillo, Executive Director of DDS, that the services being offered is open to only those consumers who have resided at the LDC or are currently residing at LDC. There is a issue regarding the billing, even though the services are free, the State must develop a procedure for billing for the services. If the consumer from LDC requires services they can bill, but if they have never resided at the DC this is where there are some issues and concerns. Further clarification is required.

The general session was adjourned at 8:25 P.M.

Olga Sarabia, President, called to order an Executive Session to discuss a consumer matter.

There being no further business to discuss, the Executive Session was adjourned at 9:10 P.M.

Respectfully submitted by:

**Felicitas Navera, Secretary**  
**ELARC Board of Directors**

**Recorded by: Rosalie M. Estrada, Executive Assistant**

**Re**